

Things You Need to Know Today

for Submitting Account Creation Request





For Admins

- Creating Posting Course Group
- Managing Posting Distributions
- Extending Assessment Submission Deadlines
- Downloading Assessment Results
- Retriggering Assessment to Correct Assessor

Report misbehaving feature and assessor accounts in Entrada Change Request PowerApp

Note:

Requests for authorised new accounts should be made 3 working days in advance of date of use

Join our **Support Community** for more detailed user guides



NUS National University of Singapore

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Previously in Vol 3

for Workplace-Based Assessments (WBA) in Entrada

Downloading Assessment Results

Check and confirm the name of the Form in the Distribution before exporting

Enabling Colleague to Manage Distributions

 Edit the distribution and go to Authorship section to add your colleague as author of the distribution

Extending Deadline for Assessment Submission

Check in with Assessment Team for the Author of the distribution
<u>Note</u>: Distribution deadlines should only be adjusted by the author of the distribution.

Retriggering Assessment to Correct Assessor

- Advise Student to "Remove Task" of the previous assessor from "Tasks waiting for Assessor" under Assessment & Evaluation
- Advise Student to retrigger and select the correct assessor

Locating Assessor's Name

- Check [LIVE] Entrada Bi-weekly list to confirm if assessor is in the drop-down list
- Submit a request if assessor is not in the list to us within 3 working days in advance of date of use



Got an Issue?

We got your back.

- PIN and Login User Guide
- I did not receive email notification for assessment reminders
- I am unable to locate Undergraduate Medicine events

Report misbehaving feature and assessor accounts in Entrada Change Request PowerApp

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Previously in Vol 2

Reset PIN for Assessments

- 1. Login to Entrada and click on your name at the top right
- 2. Click on your Name/Initials at the top right
- 3. Click "My Profile"
- 4. Click "PIN and Account Information" and "Reset my PIN"
- 5. Click "Save Profile"

Login Dos and Don'ts

For Users with NUS Credentials

- Select NUS-User to login
- Enter your NUS Email
 - If you have forgotten your NUSNET ID, contact <u>itcare@nus.edu.sg</u>
 - If need to reset NUS User password, go to the NUS IT password portal
 - If in doubt, contact itcare@nus.edu.sg
- Approve sign-in via the **Microsoft Authenticator** application.
 - If you have not done so, refer <u>here</u> to set up MFA
 - If in doubt, contact itcare@nus.edu.sg

- Do not click on Forgot your Password to reset your password
- Do not use Entrada PIN as your password
 - Entrada PIN is for Ad-Hoc triggered assessment forms only



For Users with Non-NUS Credentials

- Select Non-NUS User to login
- Enter your username
 - If your HCI email address is jack_lim@institution.com, your username is jack_lim
 - If uncertain, check your institution work email box for email with Subject Title "Entrada Login for Faculty"
 - If need to reset password, click on Forgot your password, and follow instructions as given

- Do not use personal email (gmail, yahoo, etc) to reset password
- Do not use Entrada PIN as your password
 - Entrada PIN is for Ad-Hoc triggered assessment forms only





Previously in Vol 1



Multi-Factor Authentication (MFA)

- Starting 1 May 2024, NUS IT requires Multi-Factor Authentication (MFA) for login to Entrada using NUS credentials
- If you face trouble using corporate device to access Entrada, please email your respective ITD with us in copy – our end can provide any clarification/s needed by ITD
- For HCIs that have obtained iPad/s from us, please note that assessors can complete student assessment forms on these iPads – this is as long as internet connection is via SIM (ie non-corporate internet connection)

Unified Assessors Cohort

- From June 2024, there is only one cohort of active assessors (ie WBA Assessors), regardless of HCI/specialty posting
- To know if assessors are listed (ie active), please check out Useful Links section below
- This same cohort would have received notification to complete the Acknowledgement Form in Entrada

Annual Assessor Account Review

- This annual exercise starts every January and ends every March
- In compliance with NUS IT security requirement, dormant assessor accounts shall be deactivated at start of each FY in April
- Dormant assessor accounts refer to those with neither login activity, completed acknowledgement form nor completed student assessment/s

Watch this Space



Useful Links

- Check for active assessors: [LIVE] WBA Completion
- Report misbehaving feature and assessor accounts: Entrada Change Request PowerApp
- Guides
 - Entrada PIN and Login User Guide
 - Entrada Support Community